

# The ClickPaaS Masters Admission System

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## 1. Background

The Master's admissions process was historically managed through the Radius CRM system, operated by an overseas vendor. Its servers were located overseas and it had ceased update services for the Chinese market.

## 2. Solutions

To overcome the challenges mentioned previously, in collaboration with MITS, we spearheaded the selection process for a domestic enterprise-level low-code platform. After a period of market research and technical evaluation, ClickPaaS was selected for its core domain model-driven structure.

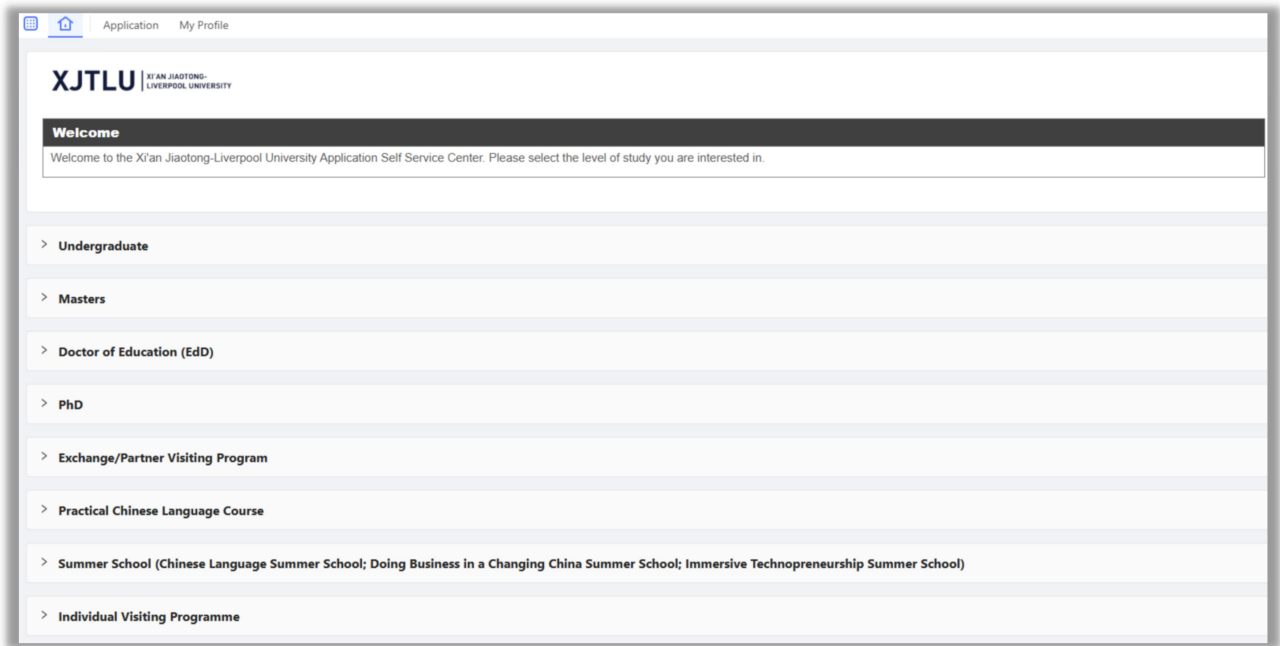


Figure 5-1 Homepage of the Multi-Business Line Admissions Application Portal

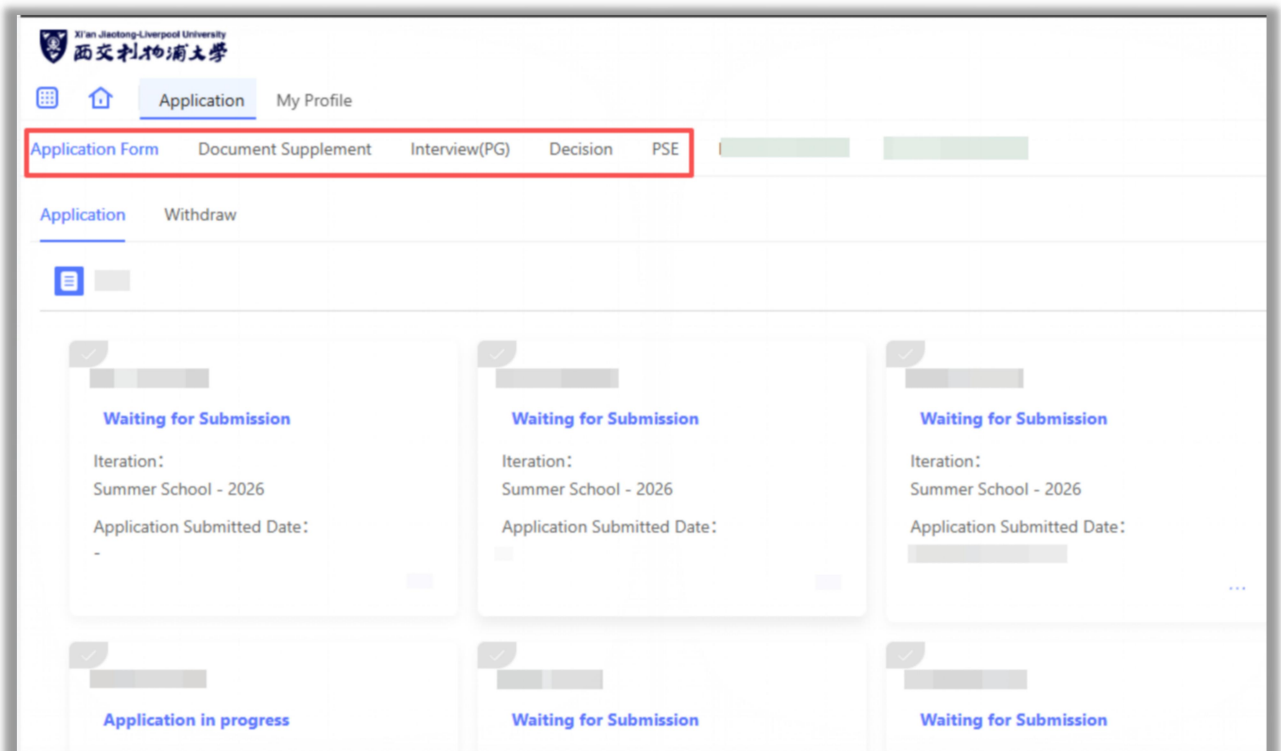


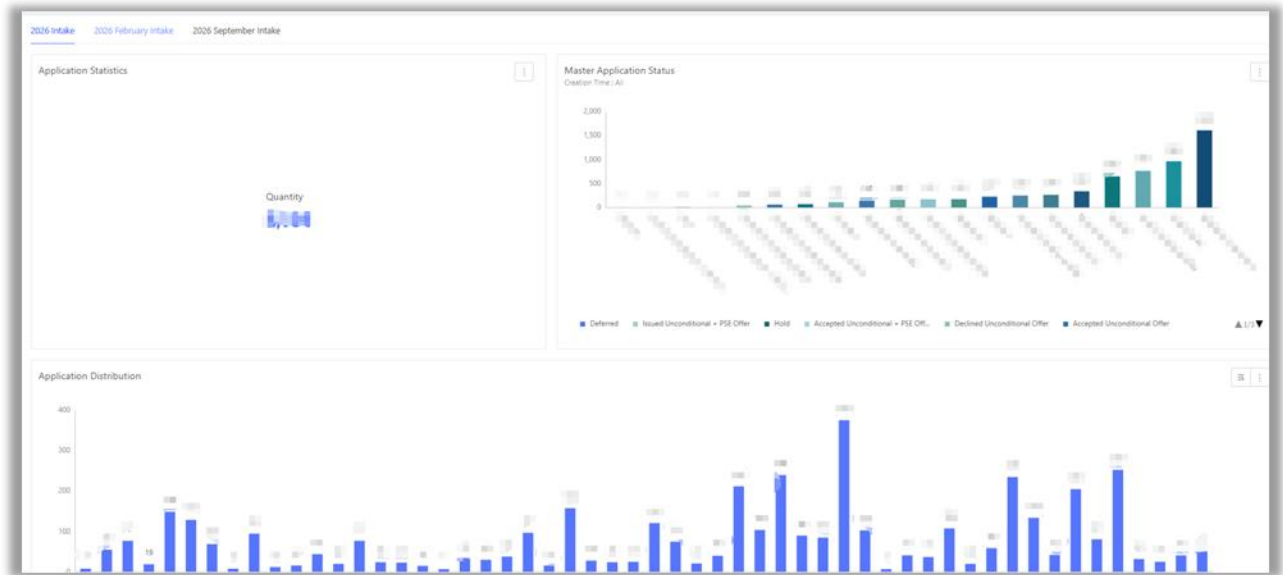
Figure 5-2 Overview of Information and Materials for the Entire Student Application

Process

### 3. Outcomes and Benefits

The admission system has been enhanced and improved in the following aspects:

1. Clearer identity verification – one ID number can only be used to create one application account.
2. Streamlined page display with new permission settings:
  - Role-based page access, differentiating between the interfaces for Admission Officers, Programme Directors and Recruitment Officers.
  - Flexible user interface: Programme Directors and Admission Officers can create personalized views based on their needs and work habits.
  - Simplified page layout: Programme Directors only see applications for their own programmes, not all programmes. They can only edit specific fields when editing is required.
  - Added a dashboard feature to display programme admission data on the homepage.



**Figure 5-3 Officer Homepage – Application Statistics Dashboard**

3. The new system introduced new functions

New functions include tracking supplemental materials, initiating interview invitations, processing Pre-sessional English courses application, and exchanging unconditional offers, and Supports batch search and batch update.

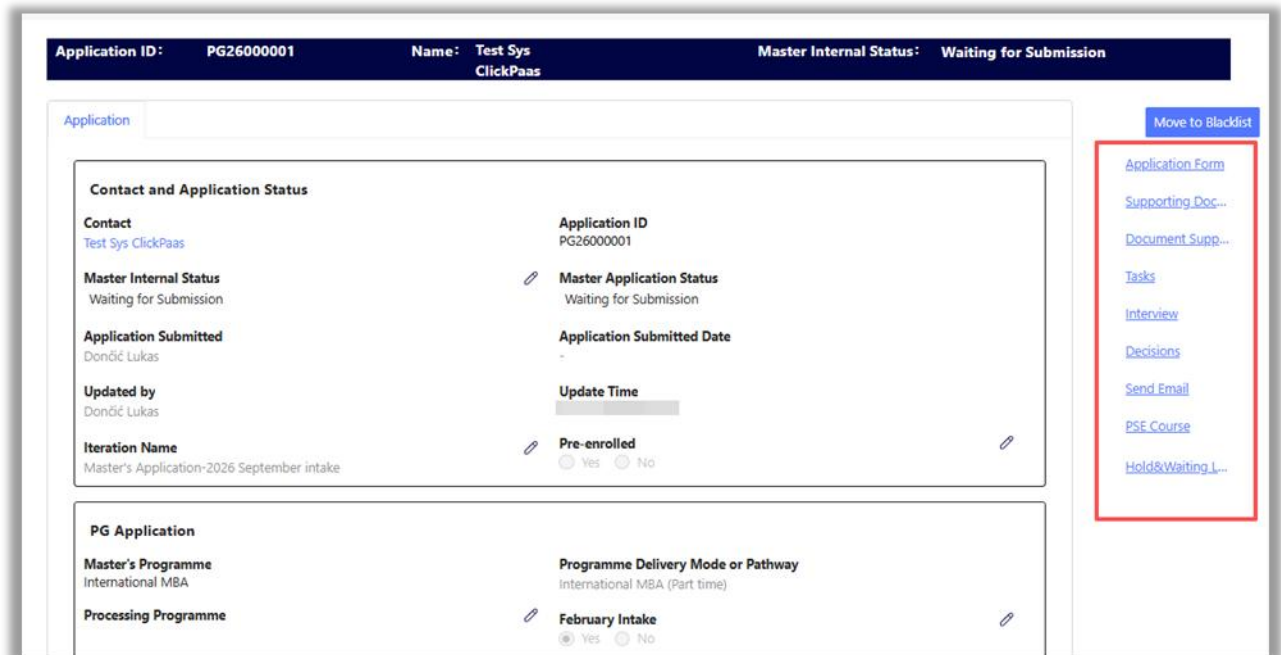


Figure 5-4 Review Details and Processing Operation Interface

## 4. Next Steps

The system presents opportunities for continued refinement and development in the following aspects.

**System Stability:** further enhancing system stability to ensure more consistent and reliable performance.

**Page Responsiveness:** ongoing efforts are aimed at optimizing page load speeds. A key priority is to balance the introduction of new features with the maintenance of optimal response times.

**User Interface Design:** evolve the UI design towards a more intuitive and

user-centric experience.

Applicant Interface Optimisation: The applicant interface presents an opportunity for consolidation and streamlining to enhance clarity and simplify the operation process.

Better Align with Operational Requirements:

- Future development could include the complete display of offer letters within the system.
- Introducing automation to pre-populate standard fields would help minimize manual data entry and improve efficiency.
- Introduce progress management functionality.
- Streamline system functions and operational processes.